

Privacy Policy

Last Updated: March 5, 2025

Your privacy is important to us. This Privacy Policy explains how Volteos ("we", "us", or "our") collects, uses, and protects your personal data when you access or use our platform www.volteos.ch. Our practices comply with applicable data protection laws, including the General Data Protection Regulation (GDPR), the UK Data Protection Act, and the Swiss Federal Act on Data Protection.

1. Information We Collect

Information You Provide Directly:

- Account Information: Name, email address, password, and authentication credentials when creating an account.
- User Content: Any information or content you upload or share on our platform.
- Newsletter Subscription: Email address and communication preferences when subscribing to our newsletters.

Information Collected Automatically:

- Usage Data: IP address, browser type, operating system, pages visited, actions performed, timestamps, and referring website information.
- Cookies: Information collected via cookies and similar technologies (see below).

2. How We Use Your Information

We process your personal data for:

- Providing, operating, and securing our services.
- Authenticating and managing user accounts.
- Delivering newsletters and promotional communications.
- Analyzing website usage and improving user experience.
- Preventing fraud, spam, and abuse.
- Complying with legal obligations.

3. Data Sharing and Processors

We use carefully selected third-party service providers to perform specific services:

- Cloudflare: Hosting, DNS management, security, content delivery, and certain backend functionalities. ([Cloudflare Privacy Policy](#))
- Supabase: Database hosting, authentication services, and file storage. ([Supabase Privacy Policy](#))

- Beehiiv: Newsletter distribution and management. ([Beehiiv Privacy Policy](#))
- Google Analytics and reCAPTCHA: Website usage analytics and spam protection. ([Google Privacy Policy](#))

We do not sell your personal data to third parties.

4. Legal Basis for Processing

We process your personal data based on:

- Consent: For newsletters and certain cookies.
- Contractual Necessity: To fulfill obligations under our Terms of Service.
- Legitimate Interests: For security, analytics, fraud prevention, and improving our services.
- Legal Compliance: To comply with applicable legal obligations.

5. International Transfers

Your personal data may be transferred and stored outside your country, including in the United States. We ensure adequate safeguards are in place, including standard contractual clauses approved by the European Commission and/or appropriate transfer mechanisms.

6. Data Retention

We retain your data only as long as necessary for the purposes outlined in this Privacy Policy or as required by law. When your data is no longer needed, we securely delete or anonymize it.

7. Your Rights

Under GDPR, UK Data Protection Act, and Swiss data protection laws, you have rights regarding your personal data:

- Access your personal data.
- Rectify inaccurate data.
- Erase your personal data.
- Restrict or object to processing.
- Data portability.
- Withdraw consent at any time (where processing is based on consent).

To exercise your rights, contact us at: team@volteos.ch

8. Security Measures

We implement appropriate technical and organizational measures to protect your data from unauthorized access, disclosure, alteration, or destruction.

9. Cookies

We use cookies to enhance your browsing experience, analyze website traffic, and serve targeted advertisements. Cookies are small text files stored on your device. We use the following types of cookies:

- Essential Cookies: Necessary for website functionality, authentication, and security.
- Analytics Cookies: Collect information on how you use our website to help us improve user experience.
- Advertising Cookies: Used to display personalized advertisements relevant to your interests.

You can manage your cookie preferences through your browser settings, which allow you to block or delete cookies. Blocking cookies may affect website functionality.

10. Children's Privacy

Our services are not intended for children under the age of 16, and we do not knowingly collect personal data from minors without parental consent. If we become aware of collecting data from a minor without parental consent, we will promptly delete it.

11. Changes to This Privacy Policy

We may update this policy occasionally. We encourage you to review it regularly. Any changes will be posted on this page with an updated revision date.

12. Contact Us

For questions or concerns regarding this Privacy Policy or your personal data, contact us at:
team@volteos.ch

If you're unsatisfied with our handling of your data, you may lodge a complaint with your local data protection authority.

Thank you for trusting us with your personal data.

Your Volteos Team